



Case Study : Legal Department - Redaction for Subpoena Requests with ImageTrust

ABOUT OUR CLIENT

Our client is one of the largest financial institutions in the world based out of New York City. Our client receives thousands of subpoena requests and providing a way to more efficiently process these requests has increased their productivity ten-fold.

INDUSTRY	STATE	EMPLOYEES	USE CASE
 Financial	 New York	 200,000+	 Subpoena Request

USE CASE :Redaction for Subpoena Requests

Subpoenas are important legal documents that companies must pay great attention to. If PPI information on these documents are missed, punishment in the form of monetary sanctions can be imposed. It is therefore important to ensure a sound process is in place to handle these documents.

CHALLENGES

- Subpoena request documents are highly sensitive and have timelines associated with them – companies must have an efficient process in place to handle these requests
- Companies usually gather images/documents from different systems in order to respond to one subpoena request
- Once all content is gathered, end users must go through that content to ensure only pertinent data is in the material – redacting content is done manually
- This process is usually a manual task and labor intensive (manually identifying PII information)
- Some regulatory agencies are requesting original electronic files instead of paper so this could present another issue

THE SOLUTION

By leveraging ImageTrust, our client eliminated all printing/paper-based manual tasks from their workflow. With ImageTrust, end users can quickly assemble all electronic content and easily find PII information (i.e. SSN, Credit Card#s...) that needs to be redacted by OCRing all non-text searchable content in real time and applying search rules that simplify the day-to-day work for all subpoena requests.

BENEFITS

 FASTER Processing Times	 ELIMINATE MANUAL/PAPER BASED TASKS with more efficient electronic tools	 FAST DEPLOYMENT of solution	 MEET DEADLINES on time to avoid monetary punishment
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